

Measures by the City of Athens against COVID-19

Measures for the Internal Organization of the City of Athens' services

1. Immediate recruitment under fixed-term contracts of 400 people from various professional fields.
2. Operation of the municipal services with security personnel in order to protect the health of the employees and at the same time guarantee the normal level of services to the citizens.
3. Suspension of the operation of the municipal city planning services to the public without any financial impact on the citizens.
4. Suspension of the operation of the municipal financial services to the public without any economic consequence, as the citizens have the possibility to pay their debts via ebanking.
5. Decision by circulation by all the collective bodies of the City of Athens (City Council, District Councils, Economic Committee and Life Quality Committee).
6. Possibility for the citizens to apply electronically for a TAP certificate (= that no municipal taxes - paid through the electricity bill - are due).
7. Possibility for the citizens to apply electronically in order to correct the square meters of the surface of their property.
8. Possibility for the citizens to apply for and receive a number of certificates, through a new e-platform of digital services.
9. Suspension of operation of all open sport facilities operated by the City of Athens Culture, Sports and Youth Organization (OPANDA), taking into consideration the safety of the citizens and according to the decisions and directions of the Ministry for Health and the National Public Health Organization.
10. Suspension of operation of all cultural facilities, museums, libraries, theatres and creative learning centers of the City of Athens Culture, Sports and Youth Organization (OPANDA), taking into consideration the safety of the citizens and according to the decisions and directions of the Ministry for Health and the National Public Health Organization.
11. Suspension of operation of all municipal playgrounds.
12. Suspension of operation of the premises of all seven Municipal Districts.
13. Suspension of operation of the municipal Community Centers, whereas social welfare recipients remain totally protected.

Measures for Total Sanitation in the City of Athens

14. Disinfection and cleaning of streets, pavements, pedestrian walkways, squares and public hospitals of the city, as well as benches, bus stops and waste containers with the use of a mixture of both water and disinfectant,

according to the standards set by the National Health Organization. Further disinfections in all places under the responsibility of the City of Athens take place immediately and whenever and wherever necessary, according to the directions of the National Public Health Organization and the World Health Organization.

15. All municipal employees have been provided with personal protective equipment, such as goggles, gloves, special uniforms and glasses.

Social Measures of the City of Athens

16. Creation of a new hosting structure for the homeless.
17. Creation of a new hosting structure for drug addicts, in cooperation with relevant organizations.
18. Operation of a municipal hotline for those in need for food and medication and unable to move outside their house.
19. Distribution by municipal staff to social welfare recipients of essential goods so that they stay at home.
20. Distribution by municipal staff to social welfare recipients who are able to move of essential goods at the premises of the City of Athens Solidarity Center (KYADA).
21. Distribution by municipal staff of ready-to-eat food to the recipients of the until now existing soup kitchens.
22. Operation of municipal hotlines for the psychological and first aid support of the citizens by psychologists, social workers, doctors and nurses from the municipal health centers.
23. Continuous registration of new beneficiaries for food and shelter by the services of the City of Athens Solidarity Center (KYADA).
24. Operation 24/7 of the streetwork team of the City of Athens Solidarity Center (KYADA) by sharing food rations and providing information on the coronavirus as well as the municipal social programs to the homeless.
25. Provision of information about the measures against the coronavirus at the two structures – hostels of the City of Athens Solidarity Center (KYADA) and vigilance on the detection of possible suspected cases.
26. Creation and continuous reproduction by the municipal radio station of information and prevention spots against the coronavirus, not only in Greek but also in other eight languages.
27. Offer to parents by the municipal radio station of the possibility to be informed by specialized experts (child psychologists, occupational therapists, teachers, professors and experts from the Ministry of Education) about the ways of behaviour and handling their children who stay at home, especially those under 12 years old.

28. Transformation of the Health Clinic at the 5th Municipal District to a medical centre for the examination of citizens concerning the coronavirus.

Economic relief measures of the City of Athens against the Coronavirus

29. Exceptional economic relief measures for enterprises in Athens but also for families affected by this unprecedented health crisis. More specifically, for enterprises that compulsorily cease their operation due to the coronavirus containment measures it is foreseen:
 - Exemption from payment of State fees (sanitation and street lighting fees as well as tax on electric - powered premises)
 - Exemption from payment of public space occupancy fees
 - Exemption from payment of duties on the purchase of temporary residence in short - stay accommodation (5%)
 - Exemption from payment of fees on the gross revenues of commercial premises (0.5%)
30. Suspension of payment of the parents' financial contribution (subsistence fees) to the Early Childhood Centers and Nursery schools of the City of Athens for the period they remain closed due to the coronavirus.
31. Operation of a hotline for professionals and workers in Athens in order to provide assistance with issues related to their job.
32. Enhancement of the protection measures for consumers and workers in cooperation with the professionals of the Central Meat and Fish Market (Varvakeios), following the updated decisions and directions of the Ministry for Health and the National Public Health Organization.

Measures regarding the City of Athens Municipal Police

33. Return of all vehicle and motorcycle registration plates that had been removed until March 12 in order to facilitate the citizens in their transportations by avoiding the congestion in the means of public transport.
34. Suspension of operation of the municipal controlled parking system and free use of the visitors' spots in order to facilitate the citizens to avoid public transportation.
35. Suspension of obligation for physical presence of the citizens at the premises of the Municipal Police in order to submit objections on parking violation tickets, as this can now be done by using a new application: <https://eenstasi.cityofathens.gr/eEnstasi/>

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36. ***The Municipal Authority in Athens, apart from the numerous measures that has already taken to tackle the coronavirus pandemic and protect public***

health, is making every effort, in cooperation with all competent services and the Central Government, to secure the continuation of normal life in our city at all levels.