

Best Practices of the City of Zurich dealing with covid-19

Online doctor's appointment and diagnostics

The municipal hospitals of the city of Zurich are facing the situation, where patients are refraining from going to the hospital and get treatment, as they are afraid of getting infected. In order to make some treatments and also appointments possible, the city hospitals set up online diagnostic tools, where patients can for example upload images of their skin to get an opinion by a dermatologist. More information: <https://www.derma2go.com/triemli>

Multilingual information

The city of Zurich is providing information for its inhabitants on a centralized and multilingual internet platform. This ensures most lingual communities in Zurich have the chance to read about how to behave and get information about different effects of the pandemic in their own language. The platform also includes information in sign language and in simplified language. More information: <https://www.stadt-zuerich.ch/content/gud/de/index/gesundheitsversorgung/public-health/coronavirus-sars-cov-2/otherlanguages.html>

Visiting tents in nursing homes

With the outbreak of the pandemic in Zurich, the contact to inhabitants of nursing homes has been restricted. The municipal nursing homes provide visiting tents for family members and other relatives, who wish to visit inhabitants of nursing home, while maintaining all hygiene requirements set up by the authorities. More information: <https://www.stadt-zuerich.ch/gud/de/index/departement/medien/medienmitteilungen/2020/april/200424a.html>

Economic measures

The city of Zurich is setting economic support measures in the city, which is subsidiary to economic help provided by the federal or cantonal authorities. Especially economic sectors that are not taken care of by other government authorities can get help from the city of Zurich, such as artists, restaurants or childcare institutions. More information: https://www.stadt-zuerich.ch/fd/de/index/das_departement/medien/medienmitteilungen/2020/maerz/200319a.html

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